



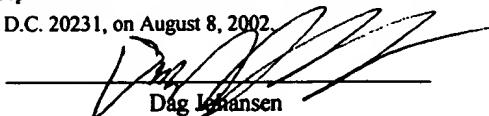
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2177
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PATENT
Docket No. KANA.P0001

CERTIFICATE OF MAILING BY "FIRST CLASS MAIL"

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:
Assistant Commissioner for Patents, Washington, D.C. 20231, on August 8, 2002.


Dag J. Hansen

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Gainey, et al.

Serial No.: 09/193,833

Filing Date: 11/17/98

For: **METHOD AND APPARATUS FOR
PERFORMING ENTERPRISE EMAIL
MANAGEMENT**

Examiner: Debbie Le

Group Art Unit: 2177

RECEIVED

AUG 22 2002

Technology Center 2100

TRANSMITTAL LETTER FOR RESPONSE TO AN OFFICE ACTION

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In complete response to the Office Action dated 2/8/02, attached please find:

1. This Amendment Transmittal Letter;
2. An Amendment and Response to the Office Action;
3. A Petition for Extension of Time;
4. A Return Receipt Post Card.
5. A Credit Card Payment Form is attached.

If this amendment is deemed late, applicant hereby petitions for any needed extension of time needed. The Assistant Commissioner is hereby authorized to charge any additional fees

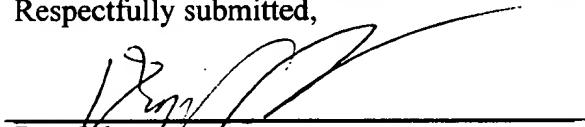
under 37 C.F.R. §§ 1.16 and 1.17 that may be required by this transmittal and associated documents, or to credit any overpayment to Deposit Account No. 50-1128.

The fee has been calculated as follows:

FOR	NUMBER FILLED	NUMBER EXTRA	RATE	CALCULATIONS
TOTAL CLAIMS	* - 20 =	0	x \$18.00	\$0
INDEPENDENT CLAIMS	* - 3 =	0	x \$84.00	\$0
MULTIPLE DEPENDENT CLAIM(S) (if applicable)			+ \$270.00	\$0
<u>3*</u> MONTHS PETITION FOR EXTENSION FOR REPLY :				\$110.00
Total from Above				\$920
Reduction by 1/2 for filing by small entity (Note 37 C.F.R. §§ 1.9, 1.27, 1.28). The Applicant hereby states that it qualifies as a small entity under 37 CFR 1.27				\$0.00
				TOTAL = \$920

Dated: August 8, 2002

By:


Dag Johansen
Registration No. 36,172

Stattler, Johansen & Adeli LLP
PO Box 51860
Palo Alto, California 94303-0728
Telephone: (650) 752-0990, ext. 101
Facsimile: (650) 752-0995